

Frequently Asked Questions

Who is Compass Consulting Group?

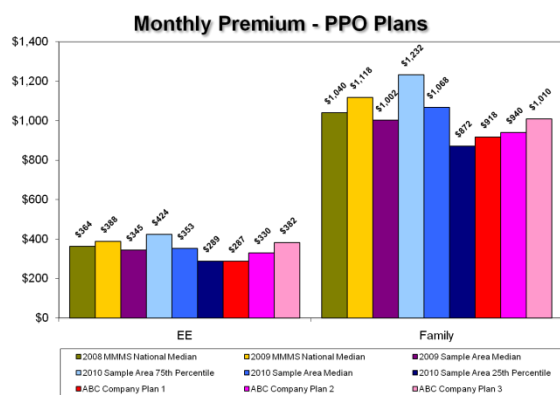
Compass Consulting is a regional, full-service consulting firm for employers of all sizes focused on reducing cost through managing risk. Our areas of specialty range from employee benefits consulting, human resource consulting, risk management, claims management and wellness.

What information will I receive by participating in the survey?

You will receive an Individual Custom Report (ICR) showing your plan(s) benchmarked to others locally and nationally over the last two years covering the following:

- Deductibles
- Office Visit Copayments
- Retail Prescription Drug Copayments
- Medical Plan Cost Increases
- Monthly Premiums (Single/Family)
- Monthly Employee Contributions (%) (Single/Family)
- Wellness
- Benefits Offered

This report will give you a great base to compare your plan to others in the market.



Is other more detailed information available?

Yes! The survey contains 35 questions and over 1,000 different data elements. Due to printing and timing limitations during the data collection process, we are unable to distribute all of these initially so we have selected the most frequently requested items for the Individual Custom Report. Additional information is available and may be requested based on your specific needs.

Will my information remain private?

We take your privacy very seriously and take every precaution to ensure your trust is not violated. Your information is confidential, and we do not share your specific results with anyone but you. All information is aggregated and de-identified when shared publicly. Additionally, all information sent through the Internet is secured through password protection and firewall security.

Is the survey easy to complete?

Yes! We hired an actuarial consulting firm with national experience in this area to produce a survey that is quick and easy to navigate. You can complete the survey online in an average of about 30 – 60 minutes. Before you begin, you will



III. Medical

A.3. Please fill in the chart below with information about the coverage of your health plan.

Base Medical Plans

Plan Name: _____

Company Name: _____

Type of Plan:

By Network: Out of Network:

Underlying/Other plan ID: Please select one

Underlying/Other plan ID: Please select one

Out of Pocket Max: Please select one

Out of Pocket Max: Please select one

PPO Office Visit Copay:

Non-PPO Office Visit Copay:

Specialty Care Copay:

Emergency Care Copay:

Hospital (Inpatient) Copay: Please select one

Hospital Outpatient Copay:

Urgent Care Copay:

Prescription Drug Plans

need the following information available:

- Plan designs for all health and welfare plans (typically found in your Summary Plan Description)
- Total monthly premiums (or budgeted rates), employee contributions (monthly dollar amounts) and enrollment for your plans
- Vacation, wellness, third party disease management, voluntary benefits, leaves of absence and other miscellaneous benefits you offer

Additionally, if you need to take a break, the survey allows you to save your results and come back to them later. This feature is useful if you have to stop before you answer all of the questions or if you want to return to the survey to change an answer you previously entered.

How can I participate and when will I receive my results?

If you would like to participate, you can obtain access by doing the following:

Go to <https://2010survey.millimanomaha.com/survey/246792/f6c1/?LQID=1&b=COMPASS>

1. For returning participants – Open the survey site and click on ‘**Returning User? Please click [here.](#)**’ to enter the login area. Then, enter the e-mail address you used last year and the password Compass in the appropriate boxes. This will take you directly into the 2010 survey pre-populated with your responses from last year (or 2008 if that’s when you last completed the survey).

2. For new participants – Open the survey site. Create a new account by entering your company name, e-mail address, password, and confirm password information in the boxes below the label, ‘Never taken the survey? Sign up for a New Account below.’ Once your account is established, you will enter the 2010 survey and have ongoing access to your survey if you need to finish/modify your responses at a later time. Please note that all e-mail addresses within the survey database are unique to your response.

Note: E-mail addresses are necessary in order for respondents to save and view responses at a later time. We do not use e-mail addresses for any other purpose.

To participate in the aggregated results for the North Florida area and the seminar presentation, you need to have your response in by July 30th, 2010.

In early fall, we will be offering a seminar where you can receive your Individual Custom Report and participate in an interactive seminar presentation of the survey results. If you are unable to attend, we can arrange another time for you to receive your results in person or by mail.

Who can I contact if I have more questions?

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